

# PT Bank Central Asia Tbk FY23 Results

## Agenda

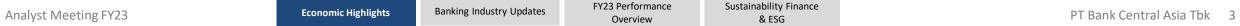


- Economic Highlights
- Banking Industry Updates
- FY23 Performance Overview
- Sustainability Finance and ESG



## **Economic Highlights**



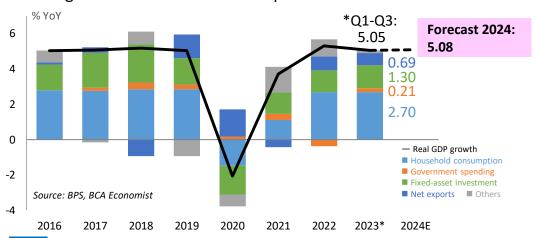


## Economic Highlights (1/2)



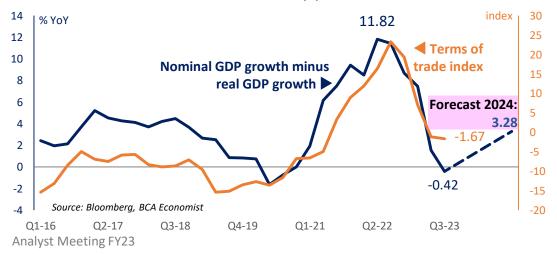
#### 1 Real GDP growth, by drivers

Resilient household consumption and government spending supports
 GDP growth amid a decline in exports ...



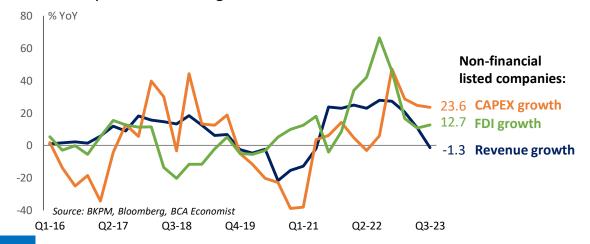
#### Nominal-real GDP gap & terms of trade

 Nominal GDP growth eased to 4.5% in Q3-23 (from 17.3% in Q2-22), due to normalization of commodity prices ...



#### Listed companies CAPEX & revenue growth

... while appetite for private investments has remained strong despite flatter corporate revenue growth



#### 4 Nominal GDP growth & BCA transaction data

 ... but nominal GDP growth is bottoming out, as seen from the rebound in transaction volumes at the tail-end of 2023

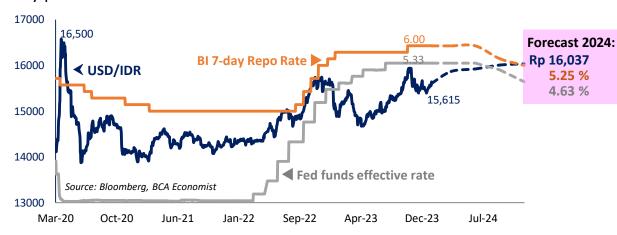


## **Economic Highlights (2/2)**



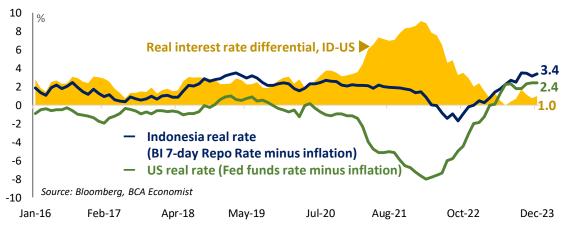
#### BI policy rate & USD/IDR exchange rate

BI's 250 bps rate hike between Aug-22 and Oct-23 was largely driven by pressures from the US Dollar as Fed rate increased



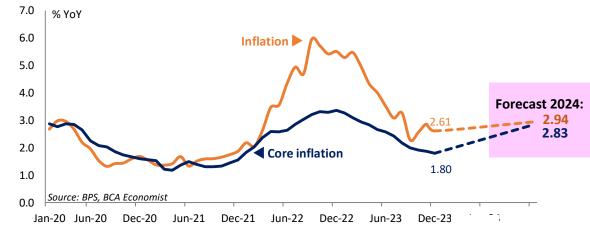
#### Real rate differentials

But similarly rapid dis-inflation in the US has narrowed Indonesia's real rate differentials ...



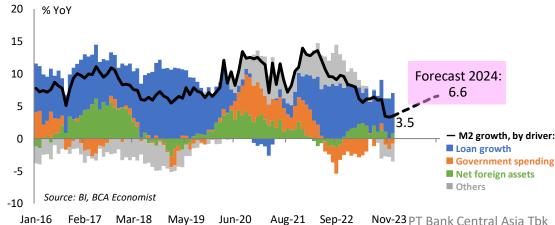
#### **Headline & core inflation**

 Inflation has eased considerably after the fuel price hike in late 2022, and appears likely to stay at low-to-moderate levels



#### Broad money (M2) & drivers of liquidity

... which limits foreign inflows and, along with the limited government spending, is slowing down the growth of domestic money supply



**Analyst Meeting FY23** 



## **Banking Industry Updates**



Analyst Meeting FY23

Economic Highlights

Banking Industry Updates

Overview

Sustainability Finance

Overview

ESG

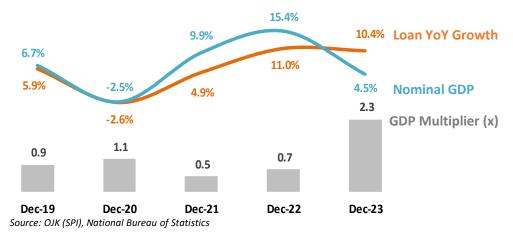
PT Bank Central Asia Tbk 6

## **Banking Industry**

## Always by your side

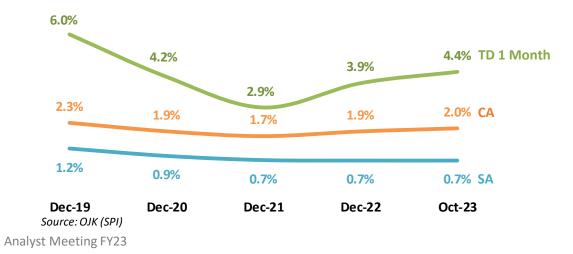
#### Loans, Nominal GDP Growth (YoY), GDP Multiplier

 Steady loan expansion post pandemic. Nominal GDP growth softened affected by global disinflation and easing commodity prices.



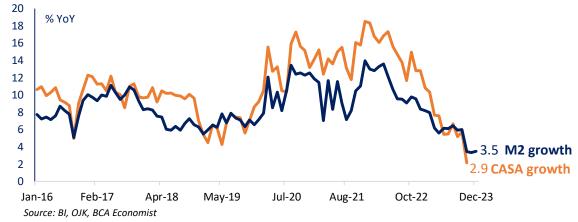
#### **Industry Funding Rate – Rupiah Only**

... banking sector cost of fund has been rising...



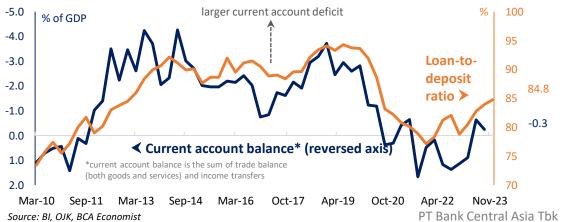
#### M2 & CASA growth

The slowdown in money supply has translated in particular to slower CASA growth on top of the high domestic interest rate environment...



#### **Current Account Balance & LDR**

• ... the potential return of current account deficit could elevate sector LDR.





## **FY23 Performance Overview**



Sustainability Finance FY23 Performance Banking Industry Updates Economic Highlights Analyst Meeting FY23 PT Bank Central Asia Tbk 8 & ESG Overview

## Solid loan expansion at 13.9% YoY



| Rp trillion                                | Dec-21  | Dec-22  | Dec-23  | ▲ YoY | Sep-23  | <b>▲</b> QoQ |
|--|---------|---------|---------|-------|---------|--------------|
| Total Assets                               | 1,228.3 | 1,314.7 | 1,408.1 | 7.1%  | 1,381.4 | 1.9%         |
| Secondary Reserves & Marketable Securities | 477.0   | 446.4   | 440.9   | -1.2% | 461.2   | -4.4%        |
| Loans                                      | 637.0   | 711.3   | 810.4   | 13.9% | 766.1   | 5.8%         |
| Third Party Funds                          | 975.9   | 1,039.7 | 1,101.7 | 6.0%  | 1,088.8 | 1.2%         |
| CASA                                       | 767.0   | 847.9   | 884.6   | 4.3%  | 869.8   | 1.7%         |
| Current Accounts                           | 285.6   | 323.9   | 348.5   | 7.6%  | 337.6   | 3.2%         |
| Savings Accounts                           | 481.4   | 524.0   | 536.2   | 2.3%  | 532.1   | 0.8%         |
| Time Deposits                              | 208.9   | 191.8   | 217.0   | 13.2% | 219.0   | -0.9%        |
| Equity                                     | 202.7   | 221.0   | 242.4   | 9.7%  | 235.8   | 2.8%         |



## Profitability boosted by strong top line and improved asset quality

| Rp trillion                           | FY-21 | FY-22 | FY-23 | ▲ YoY  | 3Q-23 | 4Q-23 | ▲ QoQ |
|---------------------------------------|-------|-------|-------|--------|-------|-------|-------|
| Operating Income                      | 77.9  | 86.8  | 99.3  | 14.4%  | 24.6  | 25.9  | 5.3%  |
| Net Interest Income                   | 56.5  | 64.1  | 75.4  | 17.5%  | 18.8  | 19.5  | 3.5%  |
| Non Interest Income                   | 21.4  | 22.7  | 23.9  | 5.5%   | 5.8   | 6.4   | 11.1% |
| Fees & Commissions and Others         | 19.0  | 21.5  | 22.3  | 3.4%   | 5.5   | 6.0   | 9.6%  |
| Trading Income                        | 2.4   | 1.1   | 1.6   | 45.4%  | 0.3   | 0.4   | 35.9% |
| Operating Expenses                    | 29.4  | 31.9  | 36.7  | 15.1%  | 9.1   | 10.5  | 14.8% |
| Manpower                              | 13.5  | 13.7  | 16.2  | 18.7%  | 4.0   | 4.0   | 0.3%  |
| General & Administrative              | 15.9  | 18.2  | 20.5  | 12.5%  | 5.1   | 6.5   | 26.0% |
| PPOP (Pre-Provision Operating Profit) | 48.5  | 55.0  | 62.6  | 13.9%  | 15.5  | 15.4  | -0.3% |
| Provision                             | 9.3   | 4.5   | 2.3   | -50.0% | 0.4   | (0.0) | n.a   |
| Net Profit                            | 31.4  | 40.7  | 48.6  | 19.4%  | 12.2  | 12.2  | -0.1% |

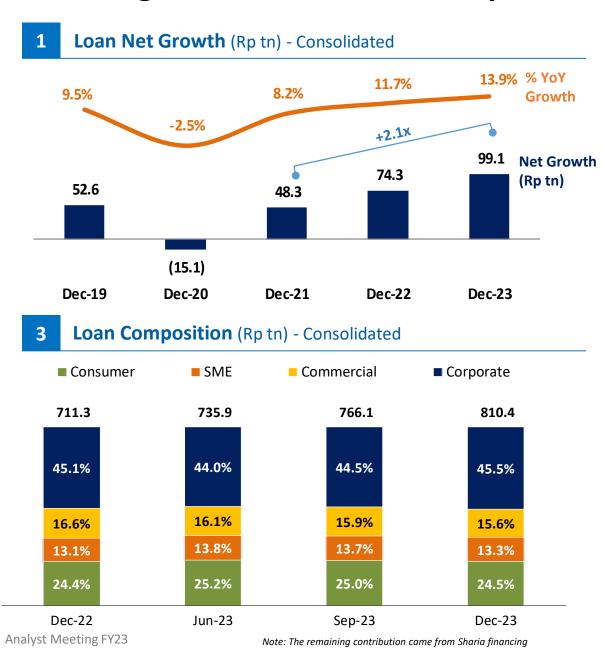
## **Key Ratios**



| Bank Only                                  | FY-21  | FY-22  | FY-23  | ▲ YoY  | 3Q-23  | 4Q-23  | ▲ QoQ  |
|--|--------|--------|--------|--------|--------|--------|--------|
| NIM  | 5.1%   | 5.3%   | 5.5%   | 0.2%   | 5.5%   | 5.6%   | 0.1%   |
| COC  | 1.6%   | 0.7%   | 0.3%   | -0.4%  | 0.3%   | -0.1%  | -0.4%  |
| Risk Adjusted NIM                          | 3.5%   | 4.6%   | 5.2%   | 0.6%   | 5.2%   | 5.7%   | 0.5%   |
| Cost to Income                             | 34.9%  | 33.9%  | 33.8%  | -0.1%  | 36.1%  | 36.5%  | 0.4%   |
| ROA (after tax)                            | 2.8%   | 3.2%   | 3.6%   | 0.4%   | 3.5%   | 3.7%   | 0.2%   |
| ROE  | 18.3%  | 21.7%  | 23.5%  | 1.8%   | 22.3%  | 23.4%  | 1.1%   |
| CAR  | 25.7%  | 25.8%  | 29.4%  | 3.6%   | 29.5%  | 29.4%  | -0.1%  |
| CASA to Total Funding                      | 78.6%  | 81.6%  | 80.3%  | -1.3%  | 79.9%  | 80.3%  | 0.4%   |
| LDR  | 62.0%  | 65.2%  | 70.2%  | 5.0%   | 67.4%  | 70.2%  | 2.8%   |
| NSFR                                       | 180.7% | 169.2% | 166.6% | -2.6%  | 173.6% | 166.6% | -7.0%  |
| LCR  | 396.3% | 393.5% | 357.8% | -35.7% | 379.2% | 357.8% | -21.4% |
| NPL - gross                                | 2.2%   | 1.7%   | 1.9%   | 0.2%   | 2.1%   | 1.9%   | -0.2%  |
| NPL Coverage                               | 239.6% | 286.9% | 234.1% | -52.8% | 226.5% | 234.1% | 7.6%   |
| LAR  | 15.2%  | 10.4%  | 6.9%   | -3.5%  | 7.9%   | 6.9%   | -1.0%  |
| Total Loan Coverage (incl. off B/S) to LAR | 38.9%  | 53.6%  | 69.7%  | 16.1%  | 66.4%  | 69.7%  | 3.3%   |

## Loan net growth doubled in the past three years





#### Loan Breakdown - Consolidated

| Rp trillion       | Dec-22  | Sep-23  | Dec-23  | ▲ YoY | ▲ QoQ |
|-------------------|---------|---------|---------|-------|-------|
| Corporate         | 320.5   | 341.1   | 368.7   | 15.0% | 8.1%  |
| Commercial        | 118.0   | 121.6   | 126.8   | 7.5%  | 4.3%  |
| SME               | 93.0    | 105.2   | 107.9   | 16.0% | 2.6%  |
| Consumer          | 173.2   | 191.3   | 198.8   | 14.8% | 4.0%  |
| - Mortgage        | 109.1   | 117.9   | 121.8   | 11.7% | 3.4%  |
| - Vehicles        | 47.1    | 54.4    | 56.9    | 20.8% | 4.6%  |
| - Personal Loans* | 13.8    | 15.7    | 16.7    | 21.7% | 6.6%  |
| - Employee        | 3.3     | 3.3     | 3.4     | 1.6%  | 1.0%  |
| Sharia Financing  | 7.6     | 7.9     | 9.0     | 19.0% | 14.6% |
| Total O/S Loans   | 711.3   | 766.1   | 810.4   | 13.9% | 5.8%  |
| Total Facilities  | 1,034.2 | 1,143.0 | 1,191.2 | 15.2% | 4.2%  |

<sup>\*)</sup> Include credit card, payroll, paylater, unsecured loans

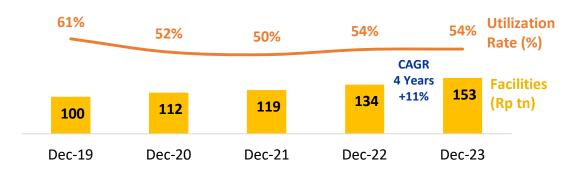
## Corporate loans booked a sound growth of 15% YoY



Bank Only

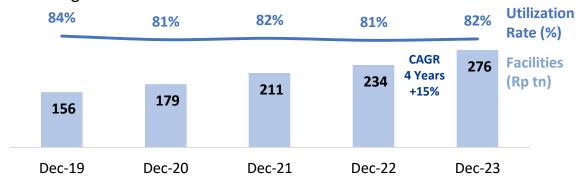
Corpo. - Working Cap. Loans Facility & Utilization Rate

• Improving utilization rate since pandemic



**Corpo. - Investment Loans Facility & Utilization Rate** 

Stronger demand in investment loans



## **Corporate Loan Net Growth (Rp tn)**

BCA corporate net loans rose 2.7x since pandemic



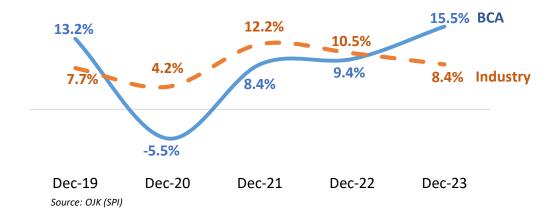
## SME loans outgrew industry

Bank Only

## Always by your side

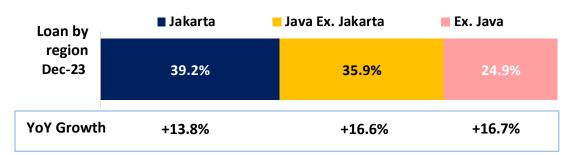
#### **1** BCA vs Industry SME Loan Growth (YoY)

BCA SME outperformed industry



#### BCA SME Loan by Region and YoY O/S Growth

• SME grew double digit across regions, with the highest growth in Java Ex. Jkt, contributing to ~40% of the YoY growth.



#### BCA SME Loan Facility & Utilization Rate

• Improving utilization rate, catching up pre-covid level





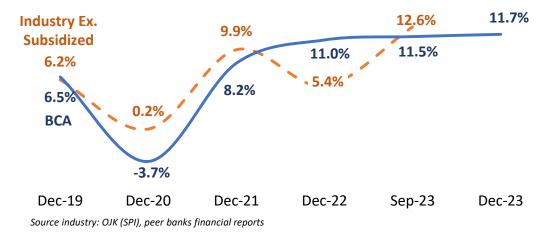


## Mortgages new booking rose 2.3x in three years



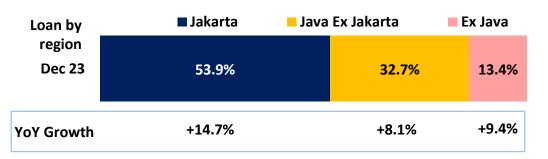
## BCA vs Industry Mortgages Growth (YoY)

BCA mortgage boosted by government incentives



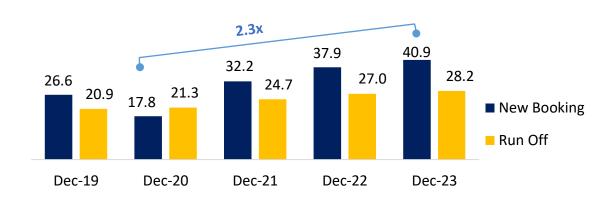
## **BCA Mortgages by Region and YoY O/S Growth**

• BCA mortgage growth is still dominated in Jakarta area



## **BCA Mortgages New Booking and Runoffs (Rp tn)**

Mortgages new booking rose 2.3x in three years



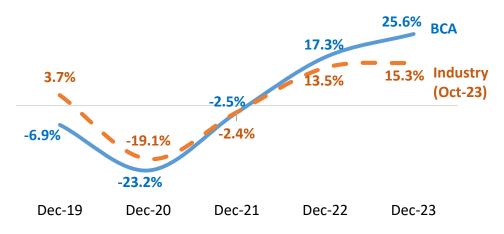




#### Auto loans new booking exceeded pre-pandemic level Bank Only

#### **BCA vs Industry Auto Loan Growth (YoY)**

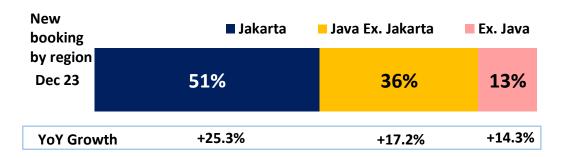
BCA auto loan growth taking over industry's



Source: OJK, Multifinance Statistics

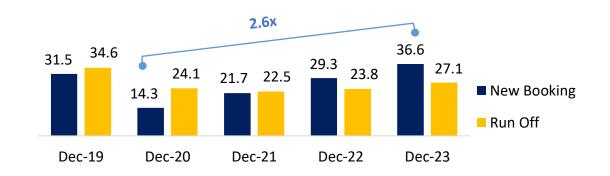
## BCA Auto Loan - New Booking by Region & YoY Growth

All regions posted strong growth



## **BCA Auto Loan New Booking and Runoffs (Rp tn)**

• New booking rose 2.6x in three years





## Asset quality saw further improvement. LAR stood at 6.9%.



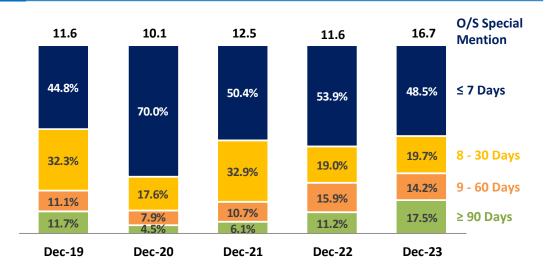
Loan at Risk (LAR) - Bank Only

| Rp trillion        | Dec-22 | Sep-23 | Dec-23 | ΔΥοΥ   | ΔQoQ   |
|--------------------|--------|--------|--------|--------|--------|
| Loan at Risk:      |        |        |        |        |        |
| Current Restruct.  | 46.0   | 24.1   | 21.4   | -53.5% | -11.2% |
| Special Mention    | 11.6   | 17.6   | 16.7   | 44.0%  | -5.1%  |
| NPL                | 11.8   | 15.2   | 14.1   | 19.5%  | -7.2%  |
| Total Loan at Risk | 69.4   | 56.9   | 52.2   | -24.8% | -8.3%  |
| LAR Ratio          | 10.4%  | 7.9%   | 6.9%   | -3.5%  | -1.0 % |

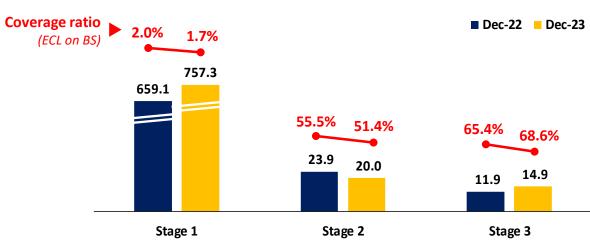
**NPL** (Bank Only, Rp tn)

| ■ Corporate    | Commercial     | ■SME ■Consumer | —NPL Ratio     |
|----------------|----------------|----------------|----------------|
| 1.7%           | 1.9%           | 2.0%           | 1.9%           |
| 11.8           | 13.5           | 15.2           | 14.1           |
| 15.8%<br>11.2% | 19.6%<br>13.9% | 18.9%<br>14.3% | 19.4%<br>14.1% |
| 18.5%          | 23.3%          | 20.6%          | 18.4%          |
| 54.5%          | 43.2%          | 46.2%          | 48.1%          |
| Dec-22         | Jun-23         | Sep-23         | Dec-23         |

**Special Mention** (Bank Only, Rp tn)



Loan by Staging (Rp tn) - Consol Excl. Sharia & Consumer Receivables



## Multiple channels for robust CASA franchise





Serving different needs of wide range of customer spectrum

No of Customers
30.7 million
+10% YoY

No of Accounts
38.3 million
+10% YoY

No of API Partners

5.1k

+11% YoY

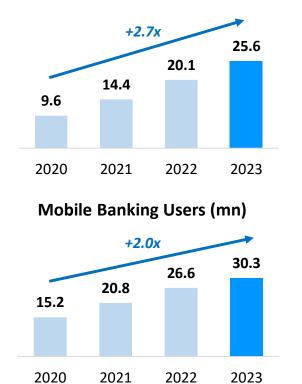
Mobile & Internet banking: **91.5%** of total transaction volume

## Two powerful mobile apps for customer choice

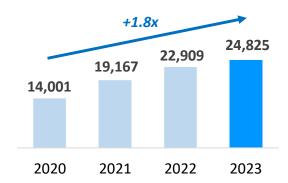




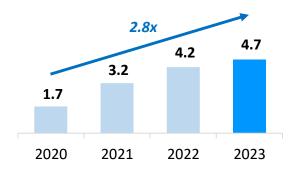
#### **Mobile & Internet Banking Trx Vol (bn)**



#### Mobile & Internet Banking Trx Value (Rp tn)



#### **Online Account Opening (mn)**



#### **FY23 Highlights**

#### 1H23

- Customer-presented QR code for payment
- Online account opening in myBCA
- myBCA feature enrichments (e.g. outward remittance)

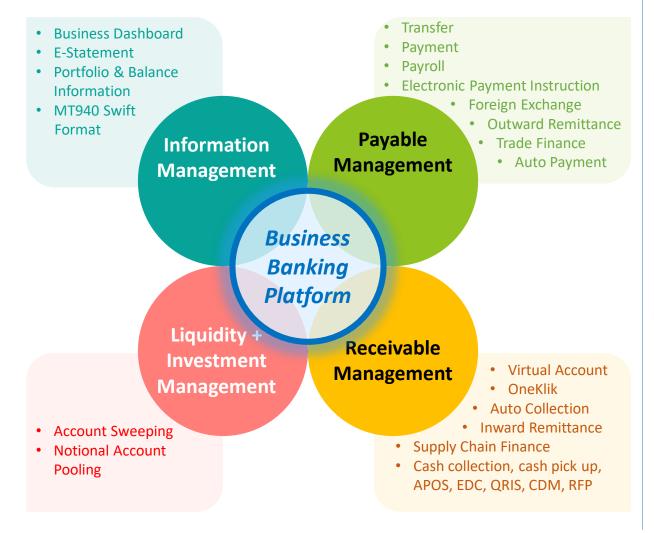
#### 2H23

- Paylater
- Wealth mgmt apps (Welma) integration
- Wealth insight report
- Retail wealth mgmt product from Rp10,000
- QR code transfer payment
- Financial diary for tracking financial transactions

## Offering business solutions from Corporate to SMEs



#### Business banking platform for various scales and needs



#### Extensive network of POS equipped with merchant apps





**QRIS Transaction Freq.** 

+3.2x YoY

#### Branch and contact center



#### 1,258 Branches **Delivering 'Trusted Relationship'**

#### **FY23 HIGHLIGHTS:**

- **Expanding and upgrading** the 'hybrid model'
- **Empowering human capital** to focus on customer engagement and business relationships

+31% YoY Total selfto 64.1 mn service or 40% of total transactions transactions at at branch branch (vs 2022: 32%)

#### **Star Teller** self svc assisted machine



- · A digital version of conventional teller
- Mostly used for deposits and withdrawal

e-Branch branch registration



App for branch registration and queries

## **CS Digital**



Machines mostly used for card printing or replacement

#### e-Service



Offers fast service for printing estatement, mobile banking activation, open account

#### **Contact Center** An integrated channel with digital services

#### **Hybrid On-boarding and Touchpoints** for All Segments

<5 Mins

**Online Account Opening Process** with KYC Video Call



4,500 staff



110k contacts / day +18% YoY



6 Sites

#### HaloBCA Apps

~8.3mn users +2x YoY

Features: tollfree internet call, WA chat. connected to X account and email



#### **Services at Contact Center**





Call Center 1500888



Tiktok @goodlifeBCA



Video banking



Solution **Assistant** 



X account @haloBCA



**Express** branch



Instagram @goodlifeBCA



Online Open account



Webchat



Whatsapp 0811 1500998



Halo BCA apps



Email halobca@bca.co.id

## ATM/ CRM / CDM compliment branches for 24-hour cash society

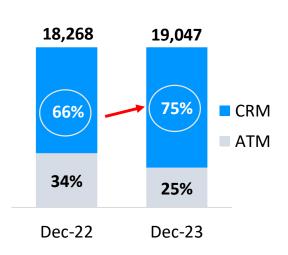




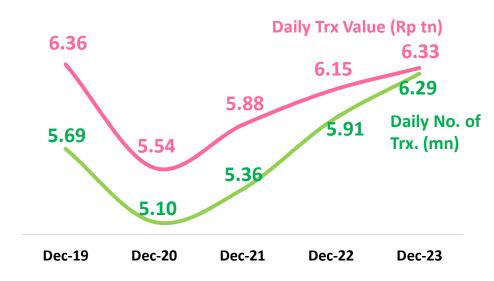
- Cardless cash withdrawal
- Cash deposits
- Account transfer
- **Balance Inquiry**

- PIN change
- Bill payments
- BCAmobile registration
- KlikBCA internet banking registration

#### No of ATM/CRM



#### **Daily Trx Value and No. of Transaction**



#### **FY23 HIGHLIGHTS:**

- ~2.3 billion no of transactions
- ~Rp 2,312 trillion transaction value
- Install new ATMs selectively in high cash circulation areas
- Increase Cash Recycling Machines (CRM) portion for operational efficiency



## Sustainability Finance and ESG

- **Economic Aspect**
- **Environment**
- Social
- Governance

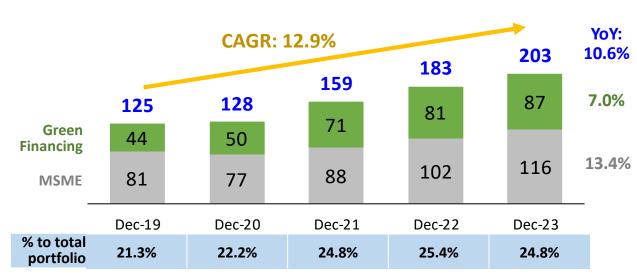
FY23 Performance Sustainability Finance Banking Industry Updates **Economic Highlights** PT Bank Central Asia Tbk 23 **Analyst Meeting FY23** & ESG Overview





## Sustainable financing portfolio consistently grow at 12.9% CAGR

1 Sustainable financing (in Rp trillion)



**7** Top 3 green financing (in Rp trillion)



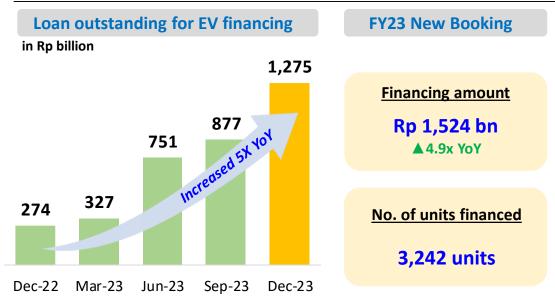
- 3 Key Highlights up to Dec-23
  - Continue to expand sustainable financing:
    - develop financing portfolio for Electric Vehicles (EV).
    - expand portfolio through investments in sustainabilitylinked loans and green bonds.
  - Responsible lending policies are in place for 5 sectors: palm oil, forestry & wood products, coal mining, toll road, and cement & steel.
  - Actively engaged in ongoing OJK pilot project:
    - Indonesian Green Taxonomy (Mapped out Top 450 debtors)
    - Climate-Related Risk Stress Test
  - Joined Partnership for Carbon Accounting Financials (PCAF) signatory and started calculating Scope 3 GHG emission from debtors' carbon footprint.
  - Purchased up to 71,500 tCO2eq carbon in the initial offering of Indonesia's first carbon trading exchange.

Analyst Meeting FY23 Dec-22 Dec-23 PT Bank Central Asia Tbk 24



## Electronic vehicle financing grew ~5x YoY to Rp 1.5 tn

1 Rising Electronic Vehicle (EV) financing portfolio



3 Pursuing new ESG instruments



2 Providing financial solutions for entrepreneurs



No. of woman debtors

44k debtors

24% Yoy

Loan O/S to woman debtors

Rp 14.8 tn



No. of MSME debtors financed (cumulative)

217k debtors

19% YoY

- 4 Moving towards more sustainable palm oil sector
  - Financing to certified palm oil (ISPO/RSPO).
  - Adopt no-deforestation, no-peat, no-exploitation (NDPE) principles.
  - Local community empowerment through financing to plasma farmers, in collaboration with corporate customers.
  - **72% of palm oil debtors** were ISPO/RSPO certified in Dec-23, compared to 50% in Dec-20.



## CO2 savings from operation rose 51% YoY

Total CO2 savings potential: 3,021 tCO2 eq. (  $\blacktriangle$  51% YoY )

1

**Recycle & Waste Management** 

844 tCO2 eq.

( ▲ 142% YoY )

More initiatives in the next page...

#### Type of waste:

|   | -                    |   |  |         |            |
|---|----------------------|---|--|---------|------------|
|   | Archives & Documents |   | Expired documents                                      | 425 ton | ▼ 2% YoY   |
|   | EDC Machine          |   | Unused EDC machines                                    | 61 ton  | ▲ 2 X YoY  |
|   | Non-Organic          |   | Plastic bags, paper, carton, bottle                    | 41 ton  | ▼ 15% YoY  |
|   | Cards                |   | Expired debit & credit cards                           | 14 ton  | ▲ 3 X YoY  |
|   | Uniforms             |   | Outdated employee uniforms                             | 12 ton  | ▲ 23 X YoY |
| E | Electronic Waste     |   | Uninterruptible power supply (UPS), hard disk, key BCA | 32 ton  | NEW        |
| Н | lousehold Waste      | 0 | 8 types of waste from BCA employees                    | 3 ton   | NEW        |



Total waste recycled

588 ton ▲ 14% YoY



Creating Social Impact:

Mobilizing
informal
workers to
collect and
recycle waste

100%

proceeds from internal are donated for Bakti BCA scholarship funds

## Continuously pushing for energy-efficient operation

**Digital Banking Operation** 1,772 tCO2 eq. ( **A** 22% YoY )

**Green Building & Energy Efficiency** 360 tCO2 eq. ( ▲ 142% YoY )

4

**Nature Conservation** 45 tCO2 eq. ( ▲ 13% YoY )

#### **Digital Transactions**

Est. Carbon Savings Potential: 834 ton eq.

**Transaction Volume** (million) % of total trx **Digital Channel** 27.884 22,227 99.7% 16,300 **Branches** 105 101 94 0.3% Dec-21 Dec-22 Dec-23

**Expanded coverage** of 2023 operational emission calculation (scope 1,2,3)

Reached "a fairly efficient" level of *electricity intensity* (<175 kWh/m2/year) based on SNI 03-6196-2000 (energy audit procedure on buildings).

#### **Digital Workplace**

Est. Carbon Savings Potential: 938 ton eq.



Digital internal

administration







Online Digital internal approval mechanism event

Work From Hub



**BCA Foresta Building ASEAN Energy Awards** Winner for Energy Efficient **Building Category** 

**Orangutans Conservation** 

46

rehabilitated orangutans released to the wildlife as of Dec-23

**Trees Planting** 

60,000

trees planted in 2023

7,122

employees participated in Walk & Bike for Tree

## Improving quality of life in various aspects



1 Engaging Customer: Excellent Service & Cyber Security Campaign



Customer Engagement Score 4.75 out of 5.00

#### GALLUP°

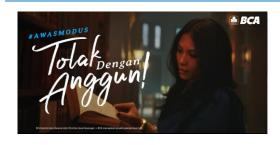
Customer excellence recognition

Surpassed Global benchmark

90<sup>th</sup> percentile

in Customer Engagement

#### **Anti Fraud & Product Awareness Video Campaign**



BCA education campaign won YouTube
Works Award Southeast Asia 2023

#### #TolakdenganAnggun

Winner The Changemaker category

#### #Tiba-TibaTenang

Winner Best of Festive & Best of Indonesia

#### 2 CSR Initiatives & Outreach

#### **Education & Financial Literacy**

~300k participants of financial literacy socializations & activities

**3,103** university students attended BCA Berbagi Ilmu seminars

343 teachers participated in learning method training facilitated by BCA

900 recipients of Bakti BCA scholarships across 18 universities

#### **Public Health**

**14,701** patients received medical treatment assistance

**1,971** blood bags collected for donation

**1,036** cataract surgeries

3 Fostering development of local MSME businesses



- Hosted UMKM Fest a marketplace festival for MSMEs to showcase their products.
- ▶ Participated by ~1,400 MSMEs nationwide.



- ➤ A program aimed to engage MSMEs to scale up their businesses through training, coaching, and financing.
- ► The program has engaged 1,900+ MSMEs since Nov 20.



- Facilitated 1,000 MSMEs in obtaining Halal certification.
- Held export coaching for curated MSMEs.







**ASEAN Community Based Tourism Award** (3 villages)





Indonesia Representative for Best Tourism Village UNWTO (3 villages)

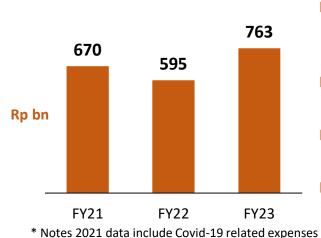


Indonesian World Records Museum (MURI) (2 villages)

## Always by your side

## Advancing future workforce through investment in human capital

1 Spending on employee well-being



- Provides competitive remuneration and benefits for employees (i.e. medical facilities, festive allowance, etc.)
- Provides scholarships to pursue bachelor
   & master degree.
- Holds BCA Awards annually to recognize excellence among employees.
  - Employee turnover improved to 3.6% (vs. 4.8% in 2022).

## Equal opportunities and gender diversity in workplace





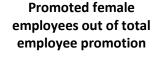
Female employees compared to total employees

**60.8%** (FY22: 61.4%)



Female occupying Director and Manager positions

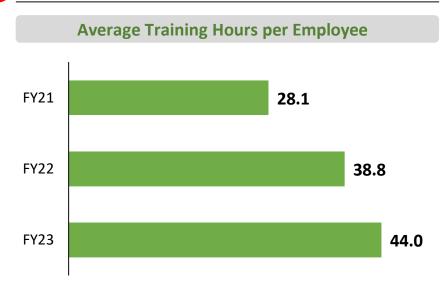
**61.1%** (FY22: 60.6%)



61.7%

(FY22: 61.7%)

## 3 Continuously growing people



- Conducted learning activities on numerous topics through different platforms, ranging from online to classroom.
- ► Raised awareness among employees on **sustainability** through **mandatory e-learning** covering topics such as green office, climate change.
- ▶ Developed a leadership training program to prepare future leaders.



## Strengthening corporate governance





#### Good governance for sustainable business practices



Fair dealing applied to both internal & vendors (e.g. human rights, occupational health & safety, employment, etc.)

2023 achievements: Highest rating in Business and Human Rights Risk Assessment (PRISMA) by the Ministry of Law and Human Rights



**Anti-corruption, anti graft and anti-fraud** prevention initiatives

2023 achievements: 35,172 employee completed e-learning



**Preventing financial crimes** by raising awareness on anti-money laundering & terrorism financing



#### Whistleblowing system

2023 achievements: 98% complaints reported has been resolved



Encourage employees to develop **competencies on ESG aspects** 

2023 achievements: deploy mandatory e-learning for all employee covering topics : Climate Change and Green Office & Lifestyle



Strengthen ESG work unit, improve ESG disclosure

## 2 Rising importance of IT Governance



Established Cyber Security Risk
Management to implement risk
policies & procedures



Dedicated **IT Security Group** to carry out cyber resilience process in all areas of business



**Data protection technologies** to ensure data privacy



**24/7 Security Monitoring Center** to monitor data traffics, cyber risk, and threats



**Enforcing data security policy** across all work units.



Conduct cybersecurity
maturity model assessment
by independent third party
2023 Result: Strong maturity

#### **Obtained IT & Data Security Certifications**

- 1 ISO 27001:2013 for Enterprise Security
- 3 ISO 20000-1:2018 for IT service management & data center
- 5 ISO 27001:2013 for data center network & operation

- 2 PCI DSS 3.2.1 certification for BCA data center (global data security)
- 4 ISO 9001:2015
  for data center operations
  & quality management
  system

## **ESG Rating & Awards**











- Overall Most Outstanding Company in Indonesia
- · Best for ESG in Indonesia

Asiamoney Asia's Outstanding Companies Poll 2023



Most Honored Company & Best ESG (Sell-Side) for Banks

Institutional Investor Asia Executive Team Award 2023







Last update: Dec 2023



Best Overall Big Cap

IICD Corporate Governance
Award 2023



No. 1 World's Most Trustworthy Companies in Banking Sector

**2023 Newsweek World's Most Trustworthy Companies** 



Share Data, Ratings & Awards



## BCA share performance & rating



#### BCA Shareholding Structure (31 December 2023)

|                                 | Number<br>of Shares | Ownership<br>Percentage |
|---------------------------------|---------------------|-------------------------|
| PT Dwimuria Investama Andalan * | 67,729,950,000      | 54.94%                  |
| Public**                        | 55,545,100,000      | 45.06%                  |
| Total                           | 123,275,050,000     | 100.00%                 |

#### Note:

#### **Fitch Ratings**

As of November 2023

| Description         | Rating    |
|---------------------|-----------|
| Outlook             | Positive  |
| Long-Term IDR       | BBB-      |
| Short-Term IDR      | F3        |
| National Long-Term  | AA+ (idn) |
| National Short-Term | F1+ (idn) |
| Viability           | bbb-      |
| Government Support  | bbb-      |

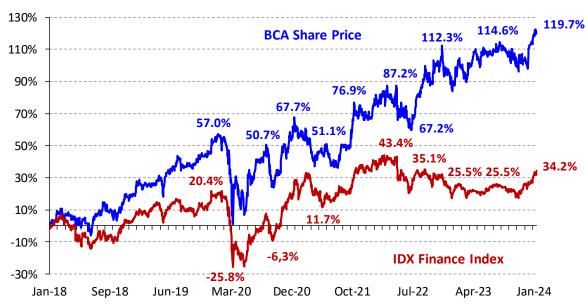
#### **Pefindo Ratings**

As of March 2023

| Description                      | Rating       |
|----------------------------------|--------------|
| Corporate Rating                 | idAAA/Stable |
| Shelf Registration<br>Sub Bond I | idAA/Stable  |

#### Performance BBCA vs IDX Finance Index

(Relative price up to 22 Jan 2024 against 1 Jan 2018)





Market Cap BCA: Rp1,119 tn (22 Jan 24) "The Largest in Indonesia"



CAGR BCA Share Price: +21.1% (2 Years: Jan-22 to Jan-24)



CAGR IDX Finance Share Price: -4.5%

(2 Years: Jan-22 to Jan-24)

PT Bank Central Asia Tbk 33 **Analyst Meeting FY23** 

Shareholders of PT Dwimuria Investama Andalan are Mr. Robert Budi Hartono and Mr. Bambang Hartono, therefore the ultimate shareholders of BCA are Mr. Robert Budi Hartono and Mr. Bambang Hartono.

Under this composition, 2.49% of shares belong to parties affiliated with PT Dwimuria Investama Andalan.

## Selected awards and recognitions - 2023



#### **Best Bank**



Newsweek: World's Most Trustworthy Companies 2023

No.1 World's Most Trustworthy Companies 2023 in Banking Sector



Asiamoney: Asia's Outstanding Companies Poll 2023

- Overall Most Outstanding Company in Indonesia
- · Best for ESG in Indonesia



Asiamoney: Private Banking Award 2023

Best for High Net Worth in Indonesia



Forbes: World's Best Bank 2023 #1 in Indonesia



Forbes: List of Global 2000 2023 #462 Global 2000



FinanceAsia: Award 2023
Best Bank in Indonesia

#### ESG, CSR, GCG



ASEAN: Energy Business
Forum 2023
Energy Efficient Building for
Wisma Foresta



Fortune Indonesia: Change the World Award (Bakti BCA)



## Publications in BCA website (www.bca.co.id)



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## Thank You