

# User Guide KlikBCA Bisnis

**Business Needs** 



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### **Service Information**

KlikBCA Bisnis aims to provide easier and more accessible solutions for your business banking transactions online, by using your own electronic devices that has been connected to the internet. You can set multiple accounts as source of funds and perform various corporate banking transactions such as: Account Information, Credit Card Information, Bank Transfers to BCA Account, Other Domestic Banks, Outward Remittance, and Virtual Account, Transact in Bulk, Bills Payment (Tax, BPJS, and others), Payroll, Management of Business Debit Cards, Credit Facilities, and Other Transactions.

KlikBCA Bisnis is a practical, safe and easy internet banking service.

### **Practical**

You can immediately carry out banking transactions and control your companies and business banking finances wherever you are, directly through your personal computer or mobile devices therefore eliminating the needs to come to BCA branches

### Safe

To secure your transactions, KlikBCA Bisnis is equipped with a VPN (Virtual Private Network) and KeyBCA token. The VPN connection secures your access to the KlikBCA Bisnis Website and protects your personal computer communication channels when connected to the BCA network. Meanwhile, the KeyBCA token generates an one time password (OTP) that changes every time you log in and make a transaction.

# **Easy**

KlikBCA Bisnis is a user-friendly banking application. We recommend that you read this guidebook to make it easy for you to use the KlikBCA Bisnis internet banking service.

For more information please contact: Halo Layanan KlikBCA Bisnis on 1500 777



After a successful registration of KlikBCA Bisnis at BCA Branch, you will get:

# 1 CorporateID

a. KlikBCA Bisnis Corporate ID is a unique ID Identification that consists of 10 alphanumeric characters assigned to each user of KlikBCA Bisnis upon approval of their application.

# 2 User ID

- a. KlikBCA Bisnis User ID is an identity given to each user used to access KlikBCA Bisnis. One Corporate ID can consist of one or more KlikBCA Bisnis UserIDs.
- b. Each User ID consists of 6 to 12 alphanumeric characters and is unique per corporate ID
- c. The following are the types of User ID access rights available on the KlikBCA Bisnis based on their roles:

Roles	Permission Rights
Maker	Make/ initiate a transaction.
Approver*	Transactions checking by approving or rejecting transactions that has been made by the user Maker.
Releaser	Provide instructions to execute transactions (transaction authorization) for transactions that have previously been created by the Maker and approved by the Approver.



Roles	Permission Rights
System Administrator*	Responsible as the back office of the company. You can manage users, accounts and many other non-financial management functions based on your company's needs.  The System Administrator are provided in 2 main users:  Sysadmin 1 Initiate various transactions such as:  - Configure transaction workflow.  - Set User ID limits.  - Create new User IDs in KBB.  - Configure account settings and features that can be accessed by users.  - Register designated transfer destination accounts.  - Configure credit facilities that can be accessed by users.  - and many more.  Sysadmin 2  - Authorize transactions that have been created by Sysadmin 1.

\*only available in KlikBCA Bisnis with Multi Authorization type

# 3 KeyBCA Token

The KeyBCA token can be used to generate an OTP (One Time Password) in order to access KlikBCA Bisnis or to authorize financial transitions on KlikBCA Bisnis.

# 4 KeyBCA PIN

The first time activation code for the KeyBCA token will be sent to the connected email address that has been previously registered as the corporate email on your KlikBCA Bisnis account.



# How to Change KeyBCA Token PIN (for the first time):

### 1. Set KeyBCA PIN (For the first time)

After receiving the KeyBCA token, you will be prompted to change the KeyBCA PIN by following these steps:

- Press the "◀" Button.
- The KeyBCA screen will display: (\_\_\_\_\_ PIN)
- Enter the KeyBCA PIN that you have previously received from BCA

Additional instructions:

Use The " **d**" Button to make corrections, if you enter the wrong number

- The KeyBCA screen will display: \_\_\_\_\_ PIN
- Re-enter your KeyBCA PIN again (6 digits).
- The KeyBCA screen will display:

# PIN CONF

Enter your new KeyBCA PIN again, if the new KeyBCA PIN entered is correct, the KeyBCA screen will display:

# - APPLI

• To turn off the KeyBCA, pres the "◀" Button.

# 2. Change KeyBCA Token PIN (for subsequent changes)

The steps you can take to change your KeyBCA Token PIN for subsequent changes are as follows:

- Activate your KeyBCA by pressing the "<" button.</li>
- Enter your current KeyBCA PIN.
- The KeyBCA screen will display:

# - APPLI

Press and hold the "◀" button until the KeyBCA screen displays:

# NEW PIN

- Re-enter your new KeyBCA PIN again (6 digits).
- The KeyBCA screen will display:

# PIN CONF

- Enter your new KeyBCA PIN again.
- If the entered KeyBCA PIN is correct, the KeyBCA screen will display:

### **NEW PIN CONF**

After a few moments, the KeyBCA screen will display:

### ( - APPLI

- Press the "◀" button to turn off your KeyBCA.
- If the entered KeyBCA PIN is incorrect, the KeyBCA screen will display:

# FAIL PIN CONF

After a few moment, the KeyBCA screen will display:

# (\_\_\_\_ NEW PIN

You can repeat the process of changing your KeyBCA PIN.

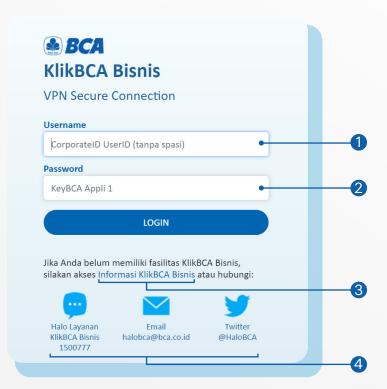


# Accessing KlikBCA Bisnis through secured web based VPN

To secure your transactions, KlikBCA Bisnis is equipped with a **VPN (Virtual Private Network)**. VPN protects communication channels between customer devices and BCA servers.

KlikBCA Bisnis can be accessed through KlikBCA website at www.klikbca.com and select Internet Banking Bisnis. Then you will be redirected to VPN web based with details as follow:

- 1 Input your Corporate ID and User ID, without any spaces
- 2 Enter the Appli 1 OTP (One Time Password) generated from KeyBCA token
- 3 Discover more information about KlikBCA Bisnis services
- 4 Our services channel that you can contact regarding questions or problems about KlikBCA Bisnis



For your own security and convenience while doing your business banking transactions with KlikBCA Bisnis, here are some recommendations:

- Always keep the confidential information of your Corporate ID, User ID and KeyBCA token responses
- Use compatible devices, networks and latest browsers
- Regularly clear your browsers' cache



# Log in page KlikBCA Bisnis

After successfully passing through the VPN webpage, you will be directed to the KlikBCA Bisnis log in page with the details as follow:



- 1 Corporate ID consists of 10-digit alphanumeric combinations.
- 2 User ID may consist of a combination of 6 - 12 alphanumeric characters
- 3 Response token KeyBCA Appli 1

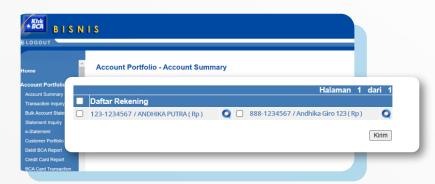
4 To select language services (available in Bahasa Indonesia and English)



Here are the types of services available in KlikBCA Bisnis:

### 1. Account Portfolio

**a.** Account summary that includes balance information which also can be downloaded in HTML and CSV format





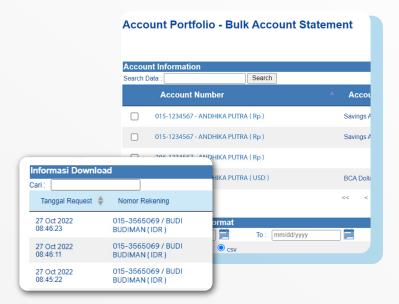
b. Individual and Bulk Account Statements

Individual Account Transaction Inquiry information:





### **Bulk Account Statement:**



- c. e-Statement
- d. Customer Portfolio Report
- e. Debit BCA Report
- f. Credit Card Report
- g. BCA Card Transaction
- h. BCA Card Billing Statement
- i. Statement Enquiry
- i. Payment Report
- k. Report MT940

# 2. Fund Transfer

- **a.** Transfer to Own Account Fund transfers that allows you to do transactions among your own registered BCA accounts.
- **b.** Fund transfers to other BCA Accounts A service to transfer funds to other BCA accounts.
- c. Transfer to BCA Virtual Accounts
  A service to transfer funds to registered BCA virtual accounts.
- d. Transfer to Other Domestic Bank Accounts Fund transfers to other domestic bank accounts in Indonesia, under the Indonesian Rupiah (IDR) currency.
- **e.** Outward Remittance Transaction
  Fund transfers to other bank accounts, from domestic to foreign bank accounts using foreign currencies.



# 3. B2B Pertamina\*

Payments and transactions usage by Pertamina customers for Pertamina products or services. This feature is host-to-host connected to Pertamina through KlikBCA Bisnis.

# 4. MyLPG\*

Management tools for LPG agent customers to manage LPG cylinder prices, monitor real-time sales and download sales report history.

# 5. Card Registration (Fleet)

Management of Fleet cards facility that allows you to manage your companies payments of transportation services (toll, parking fee and petrol).

### 6. Business Card

Business Debit Card management that provides convenience for you to manage your companies financial activities, such as managing cash inflows and outflows, both internally and externally to the value chain of the companies in the form of rewards/ loyalty to your customer's partners.

### 7. B2B e-Commerce\*

A B2B e-commerce payment management transactions available for companies that have partnered with BCA.

# 8. Distributor Financing

Debtors businesses fulfillment in a form of distributor financing credit cooperation scheme between BCA and Principals.

# 9. Credit Facilities

Special facility for debtors to manage loans and make business transactions in regards within the credit facility that are able to be used online and real-time.



Credit Facility Information (Mutation)

# Credit Facility - Credit Facility Transaction Inquiry

Loan Account No.	: 546-78564132					
Name	: JONO					
Facility	: Time Loan Increa	asing Notes				
Currency	: IDR					
Transaction Date	Transaction Type	Invoice No.	Due Date	Interest Rate	Transaction Amount	Show: 10 V Entrie
11 Sep 2019	Loan	2000000422	25 Sep 2019	11,00	50,000,000.00	50,000,000.0
11 Sep 2019	Loan	2000000402	25 Sep 2019	11,00	20,000,000.00	70,000,000.0
15 Sep 2019	Loan	2000000412	29 Sep 2019	11,00	10,000,000.00	80,000,000.0
20 Sep 2019	Loan	2000000502	04 Okt 2019	11,00	36,000,000.00	116,000,000.0
25 Sep 2019	Loan	2000000503	09 Okt 2019	11,00	15,000,000.00	131,000,000.0
25 Sep 2019	Balance Autopay				70,000,000.00	61,000,000.0
29 Sep 2019	Loan	2000000511	13 Okt 2019	11,00	52,000,000.00	113,000,000.0
29 Sep 2019	Balance Autopay				10,000,000.00	103,000,000.0

Information page related to working capital loans such as Time Loan, Local Loan, Installment Loan, Investment Loan, Trust Receipt and Export Credit with the detailed information on ceiling, due date, interest rate and late fees.

A provided information for credit facilities payment transactions within the scope of Time Loan Revolving, Time Loan Increasing Notes, and Trust Receipt Loans for both overdue and non-overdue loans.



# 10. Bills Payment

Various bills payment services that includes but not limited to:

- BPJS Kesehatan
- BPJS Ketenagakerjaan
- Credit Card / Pay Later
- Handphone
- Internet
- Tax and PNBP
- PAM
- PLN
- Telephone

# 11. e-Billing Tax

An easier tax payment methods by creating billing codes from BCA services for tax payment purposes.

### Data Tax List

A registration service for single tax payment transaction by inputting detailed taxpayer information.

# e-Billing Tax Payment

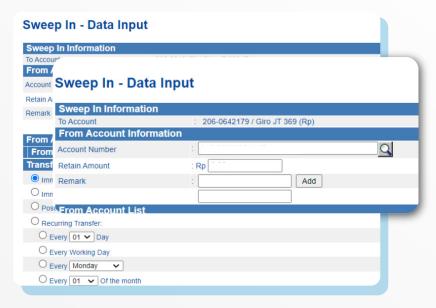
A service to issue a billing code and make tax payment for single transactions.

# e-Billing Tax Upload

Bulk services for tax billing code issuing and bulk tax payments by using file upload.



# 12. Account Sweeping



A facility to automate fund transfers to/ from multiple debited accounts. there are 3 types of account sweeping available at at KlikBCA Bisnis:

# a. Sweep In

A fund transfer service transaction from one or more debited accounts to a single account by leaving a certain amount of balance in the debited account.

# b. Sweep Out

A fund transfer service that allows one debited account to transfer automatically to a certain set of amounts to one or more recipient accounts.

# c. Sweep Balance

A fund transfer from one or more debited accounts to one recipient account in order to maintain the balance of the recipient account



### 13. Multi Transaction\*

# - Multi Auto Transfer

Bulk transactions service that allows transfer from one or more BCA accounts to other accounts [this service includes BCA accounts (IDR), BCA Virtual Accounts (IDR,SGD and USD) and other domestic bank accounts (IDR)] by uploading files.

# - Multi Payroll

Bulk transaction service that allow employees salary payment transactions from BCA Acount (IDR) to employees' bank accounts. This service includes payment to BCA Account or other domestic bank (Special Feature).

### 14. Multi Transfer - Auto Collection\*

A special feature that allows funds collection from a number of BCA accounts to be credited in one account by using file uploads. This service is only available in IDR.

### 15. Business Document

A feature to upload related business files and documents such as Underlying Documents used to support KlikBCA Bisnis related transactions.

# 16. BCA Virtual Account

A facility for corporation to identify the receive of funds from company's customers payment through BCA Virtual Account payment method.

### 17. Virtual Account

Used by Seller (Merchant/ Co-Partner) to create their Virtual Account number.

# 18. J-Valas\*

Service that facilitates foreign exchange dealing transaction with a special rates. You can interact directly with BCA Treasury for the best exchange rate.

# 19. Designated Account\*

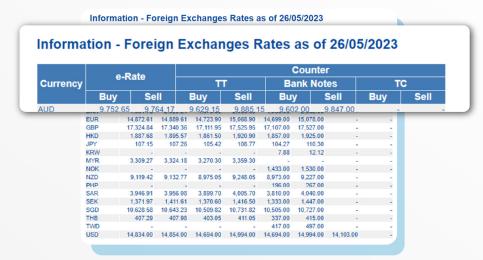
Service of transfer destination account registration feature that is connected to the Beneficiary ID and to a specific user group, so that the user group can only can only credit funds to the account connected to the Beneficiary ID.

Only available in KlikBCA Business with Multi Authorization type.

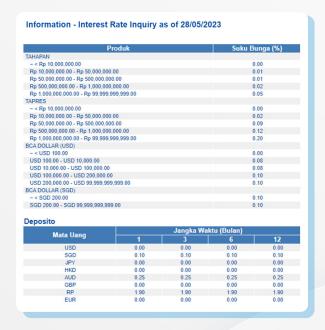


### 20. Miscellaneous and other information

- Foreign Exchange Rate Information



-Interest Rate Information

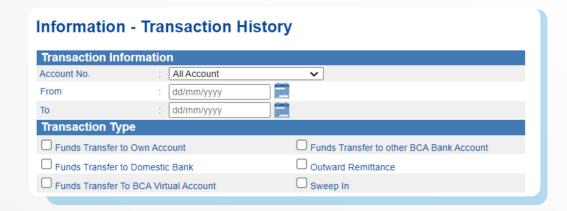


Information on interest rates for all types of BCA savings and deposit products.

\*Images above are for illustrative purposes only and is subject to change without prior notice.



# - Transaction History



Information of all financial transactions history that you have done through KlikBCA Bisnis. This information is available to be downloaded in HTML and CSV format.

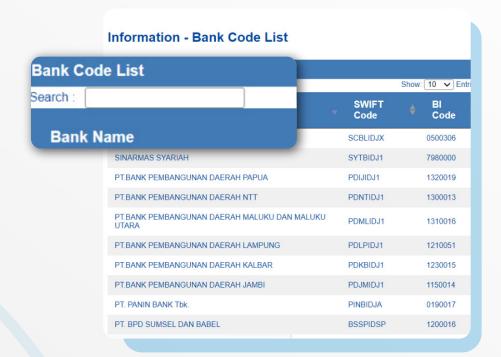
# -Transaction Limit Usage

The nominal and transaction information that has been used, remaining usage and corporate limit usage.

Module	Usage R	emaining	Limit
Maximum Limit per Day per Corporate			
Bills Payment			
Bills Payment Maximum Limit per day per corporate	Rp 0.00	Rp 500,000,000.00	Rp 500,000,000.0
Funds Transfer			
Funds Transfer to Own Account Maximum Limit per day per corporate	Rp 0.00	Rp 500,000,000.00	Rp 500,000,000.0
Funds Transfer to Own Account Forex Limit (same currency) Maximum Limit per day per corporate	Rp 0.00	Rp 500,000,000.00	Rp 500,000,000.0
Funds Transfer to Own Account Forex Limit (cross currency) Maximum Limit per day per corporate	Rp 0.00	Rp 500,000,000.00	Rp 500,000,000.0
Funds Transfer to Other BCA Bank Maximum Limit per day per corporate	Rp 0.00	Rp 500,000,000.00	Rp 500,000,000.0
Funds Transfer to Other BCA Bank Forex Limit (same currency) Maximum Limit per day per corporate	Rp 0.00	Rp 500,000,000.00	Rp 500,000,000.0
Funds Transfer to Other BCA Bank Forex Limit (cross currency) Maximum Limit per day per corporate	Rp 0.00	Rp 500,000,000.00	Rp 500,000,000.0
Funds Transfer to Domestic BCA thru LLG, ONLINE and BI FAST Maximum Limit per day per corporate	Rp 0.00	Rp 500,000,000.00	Rp 500,000,000.0
Funds Transfer to Domestic BCA thru RTGS Maximum Limit per day per corporate	Rp 0.00	Rp 500,000,000.00	Rp 500,000,000.0
Outward Remittance Forex Limit (same currency) Maximum Limit per day per corporate	Rp 0.00	Rp 500,000,000.00	Rp 500,000,000.0
Outward Remittance Forex Limit (cross currency) Maximum Limit per day per corporate	Rp 0.00	Rp 500,000,000.00	Rp 500,000,000.0
Funds Transfer to BCA Virtual Account Maximum Limit per day per corporate	Rp 0.00	Rp 500,000,000.00	Rp 500,000,000.0
Funds Transfer to BCA Virtual Account Forex Limit (same currency) Maximum Limit per day per corporate	Rp 0.00	Rp 500,000,000.00	Rp 500,000,000.0

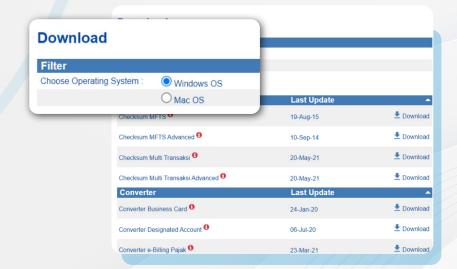


- Bank Code List Information regarding Swift Code and BI Code from Domestic Banks in Indonesia.



### - Download

You can download the Converter and Checksum applications for generating text files used for bulk transactions.





# g. Contact BCA (Email)

Customer support with Halo BCA KlikBCA Business through email, to ask questions concerning the KlikBCA Business product.

# **Additional Information:**

In every financial transaction menu, there will be submenus as follow:

# - Transaction Authorization

To authorize financial transactions that have been created to be further processed by BCA.

# - Transaction Status

To monitor status of financial transaction.



For every registration, data change, or deletion of data or status of Corporate ID, User ID, and KeyBCA, customers are required to fill out the KlikBCA Bisnis Form. Information about the KlikBCA Bisnis Form can be found **here**.

BCA will verify and check the completeness and accuracy of the data based from the KlikBCA Bisnis form alongside with the supporting documents. BCA is legally authorized to reject and return KlikBCA Bisnis form should there is any discrepancy, incompleteness of the data provided and supporting documents.

# 3.1. KlikBCA Bisnis comes in 2 types of authorization:

# - Single Authorization Type

- Workflow of financial transactions is created and executed by 1 Maker and 1 Releaser.
- Every users within the Corporate ID are entitled to all features and all connected accounts.

# - Multi Authorization Type

- This KlikBCA Bisnis has a back office system run under Sysadmin that enables management of workflows, user groups, user, account access and other non-financial management rights within the
- Workflows can be set and managed to be executed by 1 Maker, 0 up to 9 Approver(s), and 1 up to 9 Releaser(s).
- The following settings are available in KlikBCA Bisnis with Multi Authorization type:



Menu	Consist of	Function
	Workflow	Modifying workflows of every transaction and features within a CorporateID. You are able to modify a crossing user group requirement for every features that has been set with more than 1 Approver or 1 Releaser.
User Maintance	User Group	Modifying user group in relation of feature access, user limits, and other transactions in KlikBCA Bisnis.
	User	Managing userID(s) based on the registered user group(s). New user is created with a new KeyBCA token, the token can be picked up at BCA Branch or to be delivered towards the registered corporate address.
	User Link	Managing user(s) to be linked with available user group, linked user is able to be connected towards the existing KeyBCA token.

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Menu	Consist	Function
	Account Alias	Managing account alias names to facilitate account recognition during transactions.
	Account Group	Managing registered accounts under an account group. The listed account(s) under an account group can be used to limiting account access rights as needed.
Account Maintenance	Accessible Account	Managing accessible account lists based on user group(s).
	Accessible Credit Facility List	Managing credit facilities that can be accessed based on user groups.
	Account Status	Managing each registered account transaction's permission.
	Account Email	Managing email addressee per account for transactions information. Each account can be registered with a maximum of 2 email addresses.



Menu	Consist	Function
Miscellaneous	Designated Account*	KlikBCA Bisnis feature used to create transfer destination accounts connected to a Beneficiary ID and to a certain user group(s), specified user group(s) can only transfer their funds to the account connected to the Beneficiary ID.  BeneficiaryID is a unique code generated by the customer for each registered transfer destination account.  Designated Account feature must include a Beneficiary ID when making a fund crediting transaction. Designated Account feature is only available in Multi Auto Transfer and Multi Payroll.
	Information	Information on Foreign Exchange Rate, Interest Rate, Corporate's Transaction History, and Corporate's Transaction

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Menu	Consist	Function
	Contact BCA	Direct email contact to Halo Layanan KlikBCA Bisnis regarding inquiry, complaint, and suggestion on KlikBCA Bisnis
Miscellaneous	Activation-Reset UserID	Feature to reset activation on a suspended userID due suspected abnormal activity. The user reset activation is performed only by Sysadmin1
	Corporate Email	To view registered email address of the company under a CorporateID



# 3.2. Other Information

Effective transaction time:

- **Now/Immediate** = Transaction will immediately be processed after it has been authorized and the source of fund will be debited on the same day.
- Immediate on Authorization = Transaction will be processed after being authorized and will be expired if no further authorization action is taken after 30 days.
- **Post Dated** = Transaction is carried out on a specific date, and the source of funds will be debited accordingly.
- **-Recurring** = Instruction on recurring transactions can be set based on your needs (daily, weekly, monthly, or on a specific date) until a specific expiry date, the source of funds will be debited accordingly.

# **Supporting system and program for KlikBCA Bisnis Transaction:**

# This program is used to generate a text file that is used for various transactions, especially bulk transactions that rely on data from from text (.txt) file. Converter program is avalaible in Windows & Mac Operating System, and can be downloaded through the Miscellaneous > Download menu in KlikBCA Bisnis. Program Text Generator (Converter) \*An illustration of the Multi Auto Transfer Converter.

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Supporting facilities	Function
Program Checksum Generator	The checksum generator program is used to check the value of record generated from each specific files that has been generated from the converter previously. Checksum is used purposefully to detecting errors that may occur in the file of transaction.  Checksum program is available in Windows & Mac Operating System, and can be downloaded through the Miscellaneous > Download menu in KlikBCA Bisnis  Checksum  Checksum  Checksum  Checksum  Save in Exsisting Dir  Process  Close
Company code	The company identification code used for certain transactions, especially bulk transactions, is in the format of 1234/56789/XXXX, where:  1234 = 4 numeric digits 56789 = 5 numeric digits XXXX = 4 alphabetic character.

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# **Email Notifications in KlikBCA Bisnis**

In addition to transaction status, information regarding transactions in KlikBCA Bisnis will also be informed to the company through email notifications. The email notification contains a reference number that serves as a proof of transaction.

Email notifications for financial transactions in KlikBCA Bisnis can be addressed for transactions recipients in accordance with email that has been registered though the transfer list menu or transaction file.



Senantiasa di Sisi Anda Halo BCA Layanan KlikBCA Bisnis 1500777 www.klikbca.com